



PROGRAM BENEFITS	BRONZE	SILVER	GOLD	PLATINUM
Emergency Response*	Next Available	Priority	Next Business Day	Within 24 Hours
Labor Warranty	30 Days	60 Days	6 Months	12 Months
Credit Per Calendar Year Towards Qualifying Accessory**	\$25	\$50	\$75	\$100
Discounted Diagnostic Rate	✓	✓	✓	✓
Standard 1" Filter Included with Tune Up		✓	✓	✓
Email and Text Reminders		✓	✓	✓
Change Thermostat Batteries		✓	✓	✓
Number of 21 Point Tune Up Visits Per Year	1	2	2	2
10% Discount Off HVAC Service Repairs***	✓	✓	✓	✓
5% Discount Off Installation of New HVAC System***			✓	✓
No Overtime Charges on Service Repairs				✓
ACCA National Standard Tasks (as needed, only after first evaluation and needed repairs completed)				
Condensate Treatments	✓	✓	✓	✓
Blower Wheel Cleaning				✓
Chemically Clean Coils****				✓
Burner Cleaning				✓
<p>*Response defined as telephone call from dispatcher or technician.</p> <p>**Qualifying accessories include humidifiers, dehumidifiers, media cabinets, Reme Halo Air Purifier, Aprilaire 2200 and 2400 media cabinets.</p> <p>***Discounts cannot be combined with other offers.</p> <p>****Evaporator and condenser coil cleaning is cleaned without removing from the system. Removing coils from system is a standalone service and will be quoted.</p>				

CALL OR TEXT 828-651-9998 FOR PRICING, OR ASK YOUR SERVICE TECHNICIAN